

Aras AI Assistant

Release Notes

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1 Platform Support Matrix

The Aras AI Assistant Installation Guide lists the software required.

Aras Innovator Release	Client Operating System	Browser
27 – 35	<ul style="list-style-type: none">Windows: 10 and 11macOS 15 Sequoia	<ul style="list-style-type: none">Chrome 135 (Minimum)EdgeFirefox: 115 ESR and 128 ESR

2 Enhancements, Fixed Issues, and Known Issues

2.1 Enhancements in Aras AI Assistant

2.2 Overview

The **Aras Innovator AI Assistant** is a new generative AI feature designed to help users find information, perform actions, and gain insights faster within Aras Innovator. This initial release introduces a conversational interface that enables natural language interaction with Innovator's structured and unstructured content, thereby increasing productivity and reducing the time spent navigating complex product documentation.

Built on retrieval-augmented generation (RAG), the assistant provides **accurate, grounded responses** by referencing documentation, training materials, and other Aras digital content, never relying on AI-generated hallucinations.

2.3 Key Capabilities

- **Conversational Q&A**
Ask natural language questions and receive contextually relevant, source-cited answers based on Innovator documentation and knowledge base.
- **Semantic Search Integration**
The assistant utilizes vector search to retrieve the most relevant content across unstructured data, including guides and help articles.
- **User Access Management**

Access to the AI Assistant is managed through Identity assignments in Aras Innovator, ensuring only authorized users are able to view and interact with the assistant.

2.4 Access & Availability

- **Access:** Available as a side panel within Aras Innovator.
- **Audience:** All Innovator users with standard read access to documentation.
- **Languages:** English, German, French, Japanese

2.5 Value to Customers

- **Time Savings:** Reduces time spent searching or waiting for answers by surfacing relevant content instantly.
- **User Empowerment:** Helps users become self-sufficient with in-app guidance and explanations.
- **Improved Discovery:** Surfaces underused capabilities through natural exploration.
- **Knowledge Democratization:** Makes institutional knowledge more accessible to new users.

2.6 Known Limitations

- Does not yet integrate with customer-specific configuration or live instance data
- Not connected to transactional data or Item instances (e.g., cannot fetch a specific Part from your database)
- Limited to documentation and support content provided by Aras
- Some complex, multi-step procedural responses may require refinement

2.7 Fixed Issues in Aras AI Assistant

Issue #	Description
N/A	N/A

2.8 Known Issues in Aras AI Assistant

Issue #	Description	Workaround
N/A	N/A	N/A